



National Accounts Program
National Reach. Local Touch.



“Our dedicated security professionals make the difference.”

New York Merchants Protective Co.
Has Been Protecting the Lives and Property of Businesses
Across the United States for Almost 100 Years.

We provide security for over \$100 billion in Property and Assets.

We are recognized by all insurance companies as a leading provider of fire and security systems.

We operate our own U.L. listed 24/7 Monitoring Center.

We provide a full spectrum of services, including:

- 24/7 U.L. Listed "AA" Customized Monitoring
- Burglar Alarm Systems
- Fire Alarm Systems
- Closed-Circuit TV
- Remote Video
- Access Control
- Hold-up Systems
- Video Guard Tour
- Internet Alarm Monitoring
- Environmental Control Monitoring
- Industrial Process Monitoring
- Complete Service and Inspection Programs
- Virtual False Alarm Verification



LISTED "AA"



APPROVED
MONITORING



NATIONAL FIRE
PROTECTION ASSN.





“Our project managers will work closely with you to bring your job in On Time and On Budget.”

New York Merchants Protective Co. ***Offers a Single Point of Contact to our National Accounts.***

All systems are customized to your company's requirements and flexible enough to allow all management required reporting and controls. Your personal account executive will monitor your project to ensure a cost-effective and time-sensitive installation.

We coordinate and manage:

System Design ■ Installation ■ Employee Training ■ 24/7 Monitoring ■ Service

Our professional installation teams will provide the highest quality construction and service for your project. Ongoing site needs are handled through your single point of contact, together with a network of over 830 affiliates nationwide. All routine service calls are handled quickly and efficiently.

24/7 U.L. listed nationwide monitoring center:

- Utilizing the state of the art GE Mastermind Monitoring software
- Fully redundant monitoring

On-line access to all data and history for your locations:

- Make changes to open and close schedules
- Make changes to nighttime alarm contact lists
- Change and update system passwords
- Run activity reports by locations or globally for all locations
- Access system FAQ screens
- And much more...

Email or fax reporting:

- Openings and closings
- Condition exceptions
- Unscheduled openings
- Alarm activations/Emergency dispatch

Single source service requests on-line or by phone

Single source installation coordination

Standardized uniform pricing

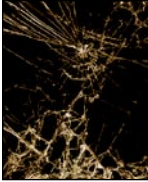
- Combined billing
- No hidden fees
- Rapid ROI





"With almost 100 years of experience, we work closely with our National Account partners to optimize response by local authorities."

New York Merchants Protective Co.
Offers a Full Spectrum of Services for Your Business Needs.



Intrusion Alarm

The absolute best in intrusion detection will be customized to your company's location. No matter the size of your project, we have the right system for you, and our personal account executives will ensure a quick and accurate implementation.



Fire Safety System

Total protection in one state-of-the-art system. A Life Safety System will equip your building with sprinkler system monitoring, automatic smoke/heat detection, and manual pull station monitoring, which are all interconnected to one central control panel. New York Merchants Protective Co. will provide customized system design and installation for your building, while also adhering to local and state fire codes and insurance requirements.



Access Control

The most cost-effective means for monitoring employee movement and controlling access to secure areas is an access control system. With a custom-designed Access Control System from New York Merchants Protective Co. your business will have the security necessary to control and monitor employee access and movement within your facilities.



Video Surveillance

Video surveillance is the best method for controlling employee theft, shoplifting, false insurance claims and protecting the bottom line. The presence of CCTV surveillance systems has been proven—time and time again—to reduce shrinkage and, when needed, provide critical evidence.

AND MUCH MORE...CALL TODAY



“Our 24/7 monitoring center is a combination of the newest technology and highly trained operators, all focused on providing subscribers with the very best customer service.”

New York Merchants Protective Co.
24/7 365 Days a Year we Stand Ready to Serve our National Partners.

Our U.L. listed 24/7 monitoring center uses state-of-the-art computer and telecommunication technology in combination with highly trained dispatch operators to analyze and respond to electronic signals originating from subscriber systems installed in homes, businesses and government facilities.

All of our dispatch operators are highly trained to provide the highest quality of service. They go through the Central Station Alarm Association operators training course before they are put through our rigorous in-house training program. The Central Station Alarm Association has bestowed on New York Merchants Protective Co. the coveted designation of a “Five Diamond Central Station” which means that we are held to the highest industry standards for a monitoring center.

Our trained dispatch operators follow specific instructions for each individual subscriber location, which include contacting individuals at the premise and other designated persons. Then the appropriate action is taken by our dispatch operators which may include contacting Police, Fire, or Medical authorities as directed by the subscriber database information. Additionally, contact is made with authorities and responsible persons throughout the handling of the alarm response until a final resolution is achieved. All actions taken by our dispatch operators are automatically logged in the subscriber database with exact dates and times. All voice communication between our dispatch operators and all other persons is digitally recorded and time stamped to provide complete documentation of the handling of all alarm events. Subscriber insurance carriers also rely on our information if an insurance claim is to be processed.

Our monitoring center uses dual redundant computers running the industries premiere monitoring software, Mastermind, from GE Monitoring Automation Systems. If any of the operating computers were to fail, the hot redundant standby computers are activated with no loss of information or processing capability.



LISTED “AA”



APPROVED
MONITORING





***“We deliver the information
that makes your job easier.”***

***New York Merchants Protective Co.
Delivers all the Information You Need to Make
Real-Time Critical Decisions.***

Information is the life blood that allows businesses to succeed in today's competitive environment. New York Merchants Protective Co. supplies you, the security professional, all the information you require. Information can be sent to your email, cell phone, blackberry or your desktop, when you want it and when you need it the most.

Your data is available 24/7 for a single location, a geographic region or for all your locations nationwide. You will have on-line access through our state-of-the-art comprehensive data management system, Mastermind Monitoring. Mastermind will allow you to quickly review information to make real-time critical decisions.

Information and reports we can provide include:

- On-line access to all your locations
- Real-time location open/close information
- Ability to make permanent or temporary changes to open/close schedules
- Open/close history for a single or all locations
- System arming /disarm by employee
- Fail to open by location
- Fail to close by location
- Authorized user re-entry
- View and change employee passcodes
- Print employee passcode cards
- Alarm activity and incident reports
- System test timer reports
- Zone bypass and restore reports
- Fire alarm test status
- View and change location emergency call lists
- Schedule service requests
- Schedule additions and deletions to systems
- Access to security system help screens and manuals
- And much more...

**FOR MORE INFORMATION ON NATIONAL ACCOUNT PROGRAMS
CALL 1-888-NYMP-911**



*Protecting **LIFE** and **PROPERTY** since 1910*

1-888-NYMP-911

www.nympc.com

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